



Information and Business Resources

At UPS, we know the coronavirus outbreak is impacting the customers we serve every day. You trust UPS, and we are here for you.

To help, we've set up a dedicated UPS Coronavirus Customer Support Team to offer solutions and keep you informed. We're all in this together.

Customers are asking us a few key questions:

1. Can I count on UPS to deliver safely?
2. How can UPS help my business?
3. Is UPS supporting healthcare and pandemic response?

Count on UPS to Keep Delivering

- **UPS is Open for Business:** UPS operations and The UPS Store® locations have been designated by the Governor's offices in all 50 states as critical infrastructure, and we continue to pick up and deliver, even in restricted areas.
- **No-touch No-sign Delivery:** We've heard your concerns and changed how customers sign for packages to minimize contact.
- **Delivering Safely:** UPS is taking measures to protect employees from exposure to coronavirus including enhanced cleaning and following WHO and CDC guidelines.

[Visit the UPS Important Updates page for the most current information.](#)

UPS is Ready to Support Your Business When You Need Us Most

- **Enjoy Flexibility:** With a [UPS account](#), you can:
 - Arrange pickup times around your schedule
 - Create payment plans to suit your cash flow
 - Set weekly or monthly billing terms
 - Save time with stored customer details
 - Track all your shipments on a single dashboard
 - Give up to five employees access under a single account
- **Take Control:** View incoming and outgoing shipments at a glance, with UPS My Choice® for business. [Sign up now \(free\)](#).

Stay Local: Pickup and drop off locations, including The UPS Store®, are still operating. [The UPS Global Locator](#) is being updated in real-time to reflect the nearest available active locations.

UPS is Helping the Healthcare Effort

UPS is actively working with the U.S. government and customers to contribute to the fight against coronavirus. We are working with the U.S. government on the logistics of drive-through testing. [Read more.](#)

Thank you for trusting us with your business.